

Mon 02 Jun 2003 07:11:24 AM EDT  
Kelly Pollard  
3250 O'Neal Cir H12  
Boulder, CO 80301

June 1, 2003

Chairman Michael Powell  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Chairman Powell

It is my understanding that the Federal Communications Commission is considering possible changes to its media ownership rules. I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

Allowing greater concentration and cross-ownership of media may have a profound impact on Americans' access to a wide range of news, information, programming and political commentary. To have a healthy democratic dialogue and participation on major issues, I believe it is important that we have access to a diversity of opinions and information, not a handful of options. Altering media ownership rules could seriously affect vigorous public debate and the marketplace of ideas. Rulemaking of this significance should therefore be open to public comment.

I also believe that, to stay democratic and free, we need to ensure diversity of opinion and the free exchange of ideas. It is imperative that there be the widest possible comment on any proposed rule so the Commission may fairly and impartially evaluate whether it will promote or hinder such diversity.

Once again, I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

Sincerely,

Kelly Pollard

Steven Snider  
314 Lizbeth Dr  
Holland, MI 49423

June 1, 2003

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Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

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Once again, I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

Sincerely,

Steven Snider

John Hailey  
Post Office Box 243  
Mount Vernon, MO 65712

May 27, 2003

Chairman Michael Powell  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

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Sincerely,

John Hailey

Penny Visser  
1209 N. State Pkwy #4  
Chicago, IL 60610

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Sincerely,

Penny Visser

David Brummer  
P.O. Box 140565  
Coral Gables, FLORIDA 33114

May 31, 2003

Chairman Michael Powell  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Chairman Powell:

It is my understanding that the Federal Communications Commission is considering possible changes to its media ownership rules. I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

It is not enough to have freedom of speech, we must also have the freedom to be heard. If you continue to allow money to determine who will receive air-time, different points of view will be heard less and less often. Gentlemen think very carefully before you cast your vote. First, they came for the old and infirmed... but it wasn't me so I said nothing, then they came for the Cypsies . but it wasn't me so I said nothing, then they came for the Jews but it wasn't me so I said nothing, then they came for the Catholics ...but it wasn't me so I said nothing, then they came for me!... but there was no one left to say anything .

Respectfully,,

David S. Brummer

David Price  
33 Deforest Lane  
Wilton, CT 06897-1935

May 27, 2003

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Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

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Sincerely,

David Price

Claudia Calhoun  
12015 Cedar Pass Dr  
Houston, TX 77077-3005

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445 12th Street SW  
Washington, DC 20554

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Sincerely,

Claudia Calhoun

Scott Shoreman  
18 Wiltshire Road, Apt 2  
Brighton, MA 02135

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Once again, I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

Sincerely,

Scott Shoreman



Edwin Ashurst  
1240 Taramore Drive  
Suwanee, GA 30024

May 28, 2003

Chairman Michael Powell  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Chairman Powell:

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Sincerely,

Edwin Ashurst

Deloris Manny  
1306 S. Fleming Rd.  
Woodstock, IL 60098-7970

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Sincerely,

Deloris Manny

Georgia Guida  
1244 East 35th Street  
Brooklyn, NY 11210-4822

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Sincerely,

Georgia Guida

Russell Bates  
11431 SE 89th Place  
Newcastle, WA 98056-2044

May 27, 2003

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445 12th Street SW  
Washington, DC 20554

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I virulently oppose allowing greater concentration and cross-ownership of media in America.

Once again, I urge you to fully disclose your ideas on this extremely important issue and allow hearings and public comment.

Sincerely,

Russell G. Bates

Shoshana Kase-Mock  
6215 Phinney Ave N  
Seattle, WA 98103

May 27, 2003

Chairman Michael Powell  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20544

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Sincerely,

Shoshana Kase-Mock

John Shane  
31 Belcher Street  
Sharon, MA 02067

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Sincerely,

John Shane

Kate Elsley  
170 E 106th St #5R  
New York, NY 10029-4639

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Washington, DC 20554

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Sincerely,

Kate Elsley

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Sincerely,

Khalil Dughaish



Ralph L. Wallace  
3868 Daiquiri Lane  
Virginia Beach, VA 23456

facsimile transmittal

To: FCC Fax: 1-866-418-0232

From: Ralph L. Wallace Date: 6/2/2003

Re: Verizon Pages: 9

CC:

Urgent

For Review

Please Comment

Please Reply

Please Recycle

Please note the attached documentation in reference to a complaint forwarded via email June 1, 2003

The type of resolution I am seeking is the stop of continual harassment from bill collectors for a paid

Verizon bill and removal of a charge of service not received.

My daytime phone is (757) 437-4900. This is my work phone.

The address and telephone numbers involved are as listed. (757) 471-0946 and (757) 471-4724.

3868 Daiquiri Lane, Virginia Beach, VA 23456

Thank you for your attention to this matter.

Sincerely,

Ralph L. Wallace

**From:** "Ralph Wallace" <rlwall@cox.net>  
**To:** <awallace@vbcps.k12.va.us>  
**Date:** 6/1/03 7:04PM  
**Subject:** Fw: Problem with Verizon harassment concerning a PAID bill

----- Original Message -----

From: Ralph Wallace  
To: fccinfo@fcc.gov  
Sent: Sunday, June 01, 2003 6:52 PM  
Subject: Problem with Verizon harassment concerning a PAID bill

To Whom it may Concern

We have been having continual problems with Verizon sending a paid bill to collections. A payment of \$122.34 was paid on March 1st, 2003. Verizon states it was posted on March 2nd, 2003. We have received a collection notice from Collectech Systems dated March 7th, 2003 and March 21st, 2003. Everytime we speak to customer service after we get a collection notice they tell us it's posted and not to worry. The last conversation occurring on March 25th at 1:10 p.m. with a customer service representative named Pam who stated, "the payment had not yet transferred over to the 'final system' where Collectech would have access to the information." Now, we receive a collection notice from an attorney's firm Solomon and Solomon dated May 29th, 2003.

We left Verizon due to this lack of record keeping and they are now trying to charge us for service through April 21 when we left them on March 28th. As follows.

We received a bill dated March 28th with a total of \$85.50 past due. (We were holding payment for a final bill with the disconnect we had scheduled for the 28th due to lack of customer service.) They list this amount and then an additional fee for service from March 22 through April 21, 2003. We are now being charged a final bill of \$138.33. They are trying to still charge us through April when service was cancelled on March 28th, 2003. We hold a copy of the work order through the new service we chose. Verizon is apparently trying to charge us for leaving them. No details of where these additional charges are coming from. I do not believe 6 days of service come to \$52.83.

We are seeking your assistance on addressing Verizon's attempt to collect on a paid bill and being charged for service not received.

All documentation is available and can be forwarded upon your request.

Sincerely,

Ralph L. Wallace

GEMO, Inc.

Farm Fresh #911  
2250 South Independence AveBell Atlantic - VA  
Sat 03/01/2003 16:35:39  
Authorization No: 491239

Account No:	00055813002939
Reg Payment:	\$122.34
Fee Amount:	\$0.00
Total:	\$122.34
Cash:	\$0.00
Check 1:	\$122.34
Check 2:	\$0.00
TOTAL PAID:	\$122.34

RETAIN THIS RECEIPT FOR YOUR RECORDS



Final Bill  
Non-Regulated Charges

Account 000858130029 39 Y  
Page 1 of 3  
Questions? Call: (800) 826-2355

RALPH L WALLACE  
3868 DAUQUIRI LN  
085 813-0029

Manage your account online at [www.verizon.com](http://www.verizon.com)

Bill Mailed on 2/7/03

## Account Summary

Credits and Adjustments	\$122.34
<b>Balance</b>	<b>\$122.34</b>
Current Charges	
Current Charges	\$ .00
<b>Total Amount Due . Please Pay Now</b>	<b>\$122.34</b>

954-6294

Posted on  
Verizon account  
on 3/2/03

3/25/03 1:40 PM

Verizon customer service rep. is  
calling Collectech to inform them  
ofgmt received date. Rep. said  
the payment had not yet transferred  
over to the "final system" where Collectech  
would have access to info.

cust service rep name: Pam

Location: Richmond collection center

Make your check or money order payable to Verizon (U.S. funds only) and send with this stub to the address below



Account 000858130029 39 Y

**Total Amount Due \$122.34**  
**Please Pay Now**

01 \*\*\*C058  
RALPH L WALLACE  
3868 DAUQUIRI LN  
VIRGINIA BCH VA 23456-5732  
117000000858130029303300103000000000001223410000012234100000

\$    .

☐ Sign me Up...  
For a \$1 monthly donation to Verizon Reads

PO BOX 17577  
BALTIMORE MD 21297-0513  
117000000858130029303300103000000000001223410000012234100000

117000000858130029303300103000000000001223410000012234100000



Consumer Service Department  
P.O. Box 4157  
Woodland Hills, CA 91366  
M - F 9 am to 5 pm PST  
(818) 879-2918

This demand for payment has been sent to you  
by a Collection Agency. We are contacting you  
on behalf of **Verizon Communications, Inc.**

Amount Due \$122.34  
Client Ref. No. 0000858130029  
Placement ID 0073254729  
Client Phone (877)357-4075



003246/0011

RALPH WALLACE  
3868 DAIQUIRI LN  
VIRGINIA BEACH, VA 23456 5732

Notice Dated: 3/7/2003



COLLECTECH SYSTEMS, INC. is a collection agency. This is an attempt to collect a debt.  
Any information obtained will be used for that purpose.

### IMPORTANT!

You have been given notice of this claim as required. Although demanded, this delinquent telephone account has not been paid.

**DON'T LET THIS SMALL DEBT DAMAGE YOUR CREDIT RECORD! SEND YOUR CHECK OR MONEY ORDER, PAYABLE TO Verizon Communications, Inc, FOR THE FULL AMOUNT OF \$122.34.** If this matter is not resolved, Verizon Communications, Inc. will take steps to report your name to one or more of the major credit reporting agencies--TRW/Experian, Equifax and Transunion. This could damage your credit rating for up to 7 years and may hurt your ability to:

- Finance the purchase of a car
- Rent an apartment
- Finance or refinance a home
- Obtain many forms of personal credit

Avoid these possible consequences by resolving this account. To ensure accurate application to your account use the tear-off portion below and the enclosed return envelope to make payment. If you need assistance regarding payment, please call (877)357-4075. When this account has been resolved, we will be pleased to clear this record from our active collection files.

Debtor Name: RALPH WALLACE  
Amount Due: \$122.34  
Client Ref. No. 0000858130029

\$

Make Check  
Payable  
To:

Verizon Communications, Inc  
P.O. Box 28002  
Lehigh Valley, PA 18002

Fill in Amount Paid

11700000858130029303300003000001000001223410000012234100000



Consumer Service Department  
P.O. Box 4157  
Woodland Hills, CA 91365  
M - F 9 am to 5 pm PST  
(818) 879-2948

This demand for payment has been sent to you by a Collection Agency. We are contacting you on behalf of **Verizon Communications, Inc.**

Amount Due: \$122.34  
Client Ref No: 0000858130029  
Placement ID: 0073254729  
Client Phone: (877)357-4075



002604/0009

RALPH WALLACE  
3868 DAIQUIRI LN  
VIRGINIA BEACH, VA 23456 5732

Notice Dated: 3/21/2003



COLLECTECH SYSTEMS, INC. is a collection agency. This is an attempt to collect a debt.  
Any information obtained will be used for that purpose.

### WARNING!

We are writing to inform you that after multiple attempts to contact you, we have not yet received your payment.

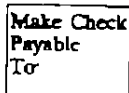
**WE ARE OBLIGATED TO OUR CLIENT TO MAKE OUR BEST EFFORTS TO COLLECT THIS ACCOUNT, TO THE EXTENT PERMITTED BY THE FEDERAL FAIR DEBT COLLECTION PRACTICE ACT OF 1978 (PUBLIC LAW 95-109).** Your response to this situation is now required. Further delay will result in potential consequences, of which you have been previously informed.

USE THE TEAR-OFF PORTION OF THIS LETTER AND ENCLOSED RETURN ENVELOPE TO SEND YOUR PAYMENT. THIS WILL ENSURE ACCURATE APPLICATION TO YOUR ACCOUNT.

Debtor Name: RALPH WALLACE  
Amount Due: \$122.34  
Client Ref No: 0000858130029

\$

Fill in Amount Paid



Verizon Communications, Inc  
P.O. Box 28002  
Lehigh Valley, PA 18002

11700000858130029303300003000001000001223410000012234100000

AND

Toll Free 1-800-233-7515 Fax (518) 456-0651

PC

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14827448

VERIZON

The above named creditor has referred your account to our office for collection. If your records do not agree with the balance above, then contact our office. If your records and ours do agree, then mail your check in full. Please make your check or money order payable to the creditor and mail directly to this office.

Please call 1-877-803-1942 (toll free) for assistance.

This is an attempt to collect a debt. Any information obtained will be used for that purpose. This communication is from a debt collector. Calls are randomly monitored to ensure quality service.

VALIDATION NOTICE

Unless you notify this office within thirty (30) days after receiving this notice that you dispute the validity of the debt, or any portion thereof, the debt will be assumed to be valid by this office. If you notify this office in writing within the thirty (30) day period that the debt, or any portion thereof is disputed, this office will obtain verification of the debt or a copy of a judgment against you and a copy of such verification or judgment will be mailed to you by this office. Upon your written request within the thirty (30) day period, this office will provide you with the name and address of the original creditor, if different from the current creditor.

SOLOMON AND SOLOMON, P.C.



RALPH L WALLACE  
 3868 DAUQUIRI LN  
 757 471-4724

Manage your account online at [www.verizon.com](http://www.verizon.com)

Bill Mailed on 3/28/03

### Account Summary

Amount of Last Bill Dated 2/22/03	\$85.50
<b>Unpaid Balance, Please Pay Now,</b>	<b>\$85.50</b>

✓ To enroll in the Verizon Direct Debit Payment Option, please read and sign the agreement on the reverse of payment form.

### Current Charges

Verizon Monthly Charges 3/22/03-4/21/03	\$58.31
Verizon Other Services and Charges	\$0.00
Tax, Surcharges and Other Fees	\$10.19

<b>Current Charges Due by 4/21/03</b>	<b>\$68.50</b>
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<b>Total Amount Due</b>	<b>\$154.00</b>
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A late payment charge not to exceed 1.50% applies to any balance carried forward to next month's bill.

← Disconnected on 3/28/03

See attached work order from new service.



Final Bill

Billing Date 5/16/03  
 Account 000016857104 00Y  
 Page 1 of 3  
 Questions? Call: (757) 954-6222

RALPH L WALLACE  
 3868 DAQUIRI LN  
 757 471-0946

Manage your account online at [www.verizon.com](http://www.verizon.com)

Bill Mailed on 5/22/03

### Account Summary

Amount of Last Bill Dated 4/22/03	\$182.03
<b>Balance</b>	<b>\$182.03</b>

### Current Charges

Verizon Additions and Charges	\$39.52
Tax, Surcharges and Other Fees	\$4.18
<b>Credit Balance</b>	<b>\$43.70</b>

<b>Total Amount Due - Please Pay Now</b>	<b>\$138.23</b>
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CMDFT9R DISPLAY  
 Acct Nbr 367350-05  
 RALPH L WALLACE  
 3868 DAIQUIRI LN

Questionnaire

Site ID : 215

@CM Cust Info

Status A ACTV 3/28/03 Maj Min  
 Co/Dv/Frn 54 10 843

Ported Telephone Number

Question	Answer
First ported number?	757-471-4724
Current service provider?	VERIZON
Primary billing name?	Ralph L Wallace
Primary billing number?	757-471-4724
Business or Residential?	Residential listing
Other #'s billed w/1st ported #?	757-471-0946
Other servcs billed w/1st ported #?	none
Disocnect any of these other #'s?	yes 471-0946
Second ported number?	This Question Not Answered yet
Current service provider?	This Question Not Answered yet.
Primary billing name?	This Question Not Answered yet.
Primary billing number?	This Question Not Answered yet.
Business or Residential?	Press F4 for a list of answers.

More..

F3=Exit F14=Exit&Retain F15=Menu F20=Answer ALL questions